

Welcome to our dental home and thank you for selecting us as your dental healthcare provider.

Our primary goal is to provide you and your family with optimal dental care. We want you to feel welcome and as comfortable as possible throughout our relationship. We encourage you to ask questions and be involved in treatment decisions. This includes understanding your treatment plan recommendations as well as our financial policy.

Financial Agreement

Our fees are based on the quality materials we use, and the time, effort and skill required in performing the treatment. In order to serve you better and to keep the cost dental care down, we respectfully request that all payment arrangements be made prior to scheduling your appointment with us. We do accept all major credit cards, personal check/money orders and cash payments. In addition, we offer Care Credit and Lending USA programs. Please indicate to us in advance if a payment plan is needed.

Dental Insurance Information

We will diagnose and make treatment recommendations based on your dental health, not your insurance coverage. You must realize that dental insurance isn't really insurance (a payment to cover the cost of loss) at all. It is actually a money benefit, typically provided by an employer to help their employees pay for routine dental services. Most benefit plans are only designed to cover a portion of the total cost of a person's necessary dental treatment. For example, a dentist may recommend a crown for a tooth that has extensive decay, however the dental plan may only cover the cost of a filling restoration. This does not mean that a crown is not needed, only that the benefit is for something that costs the insurance company less. We will do our best to provide an insurance estimate to you, however it is never a guarantee that your insurance will pay exactly as estimated. Insurance coverage is subject to limitations, exclusions, waiting periods, frequency and age restrictions, deductibles and maximums which are all your responsibility.

Appointment Reservations

Our practice is dedicated to quality care and exceptional service. We spend an extensive amount of time preparing for your visit. Any appointment reservations that are 1 hour or less, we will ask that you make your payment in full at the time that services are rendered. Any appointment reservations over 1 hour, we respectfully request a deposit of ½ of the treatment fee to make your reservation with us. Broken and missed appointment reservations create scheduling problems for our team as well as our patients. If you find that you must change your appointment reservation with us, we request a minimum of 24 hours notice (during regular business hours Monday-Friday) so that we can make every effort to accommodate other patients. We understand that unforeseen circumstances may arise, which may result in canceling or missing your appointment. If proper notice is not given, a nonrefundable fee of \$50 for every 30 minutes of time reserved will be charged to your account.

Please indicate your understanding and acceptance by signing below. Thank you.

Signature_____ Date_____